

MYSTERY DISABLED SHOPPER MONITORING FORM

Date:

Your Name:

Venue:

**Thanks for agreeing to be a mystery disabled shopper for ...
..... Mystery disabled shoppers are responsible for monitoring the Charter of Best Practice. As soon as you feel that you are going to have problems attending the event, please let me know so I can find someone else.**

It is your task to determine whether the venue / festival / club is committed to improving disabled people's access to live music.

- 1. Was there any access information for disabled people included on promotional (including the website) material, or with your tickets?**

- 2. Describe how you booked your ticket:**

3. Describe how you got to the venue:

(did you use taxi, public transport etc; was it easy to find the venue etc)

4. Describe the access at the venue:

(e.g. accessible toilet, accessible entrance, accessible signage, viewing platform, facilities for hard of hearing or deaf people)

5. How did the staff treat you at this event?

6. Would Disability Equality Training be beneficial to this venue?

7. Was it easy to gain access to the viewing platform / reserved area? (if there was one!)

8. Did you enjoy the gig?

9. If you took away the music, would you still have enjoyed the experience of going to the venue?

10. How would you rate the access at this venue:

POOR

AVERAGE

FABULOUS

11. Are there any further comments that you would like to make?

12. What would you like “Attitude is Everything” to take up with the music industry during the next phase of the campaign? (April 2007 – April 2008).

13. Can we publish anything you have written on this form on our website and in our “Attitude” fanzine?

Thanks for taking the time and trouble to fill in this form. Don't forget to send us proof of receipts for yourself and a mate to attend the gig (Ticket) and travel / photographic expenses (eg. train, cab or ticket receipts and any other receipts) so you can get refunded.

Any questions, do not hesitate to call.

Have fun! ☺

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