

Mystery Shopping with Attitude

Please print out and complete.

Return to Attitude is Everything, Artsline, 54 Chalton Street, London, NW1 1HS

Mystery Disabled Shopper Monitoring Form

Date:

Name:

Venue:

1. Was there any access information for disabled people included on promotional (including the website) material, or with your tickets?

2. Describe how you booked your ticket:

3. Describe how you got to the venue:

4. Describe the access at the venue:

5. How did the staff treat you at this event?

6. Would Disability Equality Training be beneficial to this venue?

7. Was it easy to gain access to the viewing platform / reserved area? (if there was one!)

8. Did you enjoy the gig?

9. If you took away the music, would you still have enjoyed the experience of going to the venue?

10. How would you rate the access at this venue:

POOR ----- AVERAGE ----- FABULOUS

11. Are there any further comments that you would like to make? (continue on another sheet if needed)

12. What would you like "Attitude is Everything" to take up with the music industry during the next phase of the campaign (April 2005 - April 2006).

13. Can we publish anything that you have written on this form on our website?

Thank you!